



Enghouse Systems Acquires Information Access Technology, Inc.

Acquisition Expands Enghouse's Contact Center Solutions Portfolio

FOR IMMEDIATE RELEASE

Markham, Ontario; West Jordan, Utah – November 4th, 2013 – Enghouse Systems Limited ([TSX:ESL](#)) announced today that it has acquired Information Access Technology, Inc. (IAT).

Headquartered in West Jordan (Salt Lake City), Utah, IAT is a dynamic company specializing in innovative communication technology which enables companies to design, execute and measure customer communication campaigns for a variety of marketing, customer care and payment processing markets. IAT solutions are installed in hundreds of sites and include premise and hosted products and services for both outbound dialing and broadcast messaging.

“IAT’s outbound communication and messaging products and hosted services are a great addition to our product portfolio and will address the rapidly growing needs of many small, medium and large contact centers,” stated Christoph Mosing, President, Enghouse Interactive Inc.

“We are thrilled to be joining the Enghouse Interactive group and look forward to integrating our products, employees and customers with such a well-respected leader in the contact center space,” stated Randy Cooper, CEO of IAT.

About Enghouse Systems Limited

Enghouse Systems Limited is a leading global provider of enterprise software solutions serving a variety of vertical markets. Its strategy is to build a larger diverse enterprise software company through strategic acquisitions and managed growth. Enghouse shares are listed on the Toronto Stock Exchange ([TSX:ESL](#)). Further information about Enghouse may be obtained from its web site at www.enghouse.com.

About IAT

Founded in 1986 IAT focuses on making targeted communication campaigns more effective for a variety of industries. They design outbound and IVR Messaging solutions to fit customer’s unique contacting models and maximize productivity. Tailored technology makes implementation easier and can be adjusted as companies evolve. For more information, please visit <http://www.iatsmartdial.com>.

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