



NEWS

FOR IMMEDIATE RELEASE

Enghouse Completes Acquisition of Envov

Markham, Ontario, Phoenix, Arizona and Westborough, Massachusetts – (October 20, 2008) – Enghouse Systems Limited (TSX: ESL), today announced its acquisition of the business and assets of Envov Group AB. The acquisition was completed by Enghouse and certain of its subsidiaries including Syntellect Inc., for a purchase price of US\$14,000,000, subject to certain adjustments. Envov's annual revenues are approximately US\$16,000,000.

With more than 40 years combined experience, Syntellect and Envov have a strong tradition of expertise and experience serving the Interactive Voice Response and Contact Center industries. The complementary product portfolios enable the delivery of truly open contact center solutions.

"We are very pleased with the acquisition of Envov", stated Stephen Sadler, chairman & CEO of Enghouse. "The acquisition of a well known industry leader like Envov will allow us to continue our global presence and expand to new territories in APAC and Europe."

Steve Dodenhoff, president of Syntellect added, "Envov's global reach, distribution channels, market focus and technology portfolio are a perfect complement to Syntellect's core business. The combined organization, capabilities and product portfolio will be able to address the full spectrum of market opportunities in the contact center space. We are excited about this acquisition as it will accelerate our next generation Customer Interaction Management initiatives."

About Syntellect Inc.

At Syntellect, we help our customers create, maintain and continuously improve superior end-to-end service for their customers - personalized service that values their preferences from the way they contact a business, to the level of help desired. We measure our success by our ability to implement and continuously support solutions for our customers. With two decades of pioneering leadership and thousands of solutions deployed globally, Syntellect is a premier provider of enterprise-class contact center solutions for the utilities, financial services, government, high-technology, help desk, consumer products, and healthcare industries.

Syntellect is headquartered in Phoenix, Arizona, with additional offices in North America and the United Kingdom. For more information about Syntellect, Inc. visit www.syntellect.com

About Enghouse Systems Limited

Enghouse Systems Limited is a leading global provider of enterprise software solutions serving a variety of vertical markets. Its strategy is to build a large diverse enterprise software company through strategic acquisitions and managed growth. Enghouse shares are listed on the Toronto Stock Exchange under the symbol "ESL". Further information about Enghouse may be obtained from its web site at www.enghouse.com.

About Envoy Worldwide

Envoy Worldwide is a leading global provider of IP-based voice self-service and contact center solutions. The company's standards-based software solutions dramatically reduce customer service costs, optimize contact center performance, and improve customer satisfaction. More than 1.25 million ports of Envoy's hosted and premise-based IVR solutions have been deployed globally and over one million contact center agents benefit from the intelligent routing, screen pop and call monitoring functionality provided by Envoy's award-winning CTI software. Envoy's development tools and software platforms are also used to streamline enterprise-wide communications through unified communications solutions and to generate new revenue streams for service providers through multimedia carrier communications services. For more information, visit www.envoy.com.

For further information please contact:

Syntellect Inc.
c/o Stephen Sadler
Chairman & CEO
Enghouse Systems Limited
Tel: (905) 946-3200