

## Enghouse Interactive Receives 2017 Cloud Computing Excellence Award

*CCSP honoured as a leading CCaaS platform for service providers worldwide*

**Markham, Ontario – February 22, 2018 – Enghouse Systems Limited (TSX:ENGH)** today announced that subsidiary [Enghouse Interactive](#), a leading developer of a comprehensive portfolio of contact center software and services, has been awarded the 2017 Cloud Computing Excellence Award by [Cloud Computing magazine](#).

This honour is bestowed upon companies that have most effectively leveraged cloud computing in their efforts to bring new, differentiated offerings to market. It was awarded to Enghouse Interactive for its contact center as-a-service offering, Contact Center: Service Provider (CCSP).

CCSP is a cloud delivery platform purpose built for service providers who leverage it to build, sell and operate contact center as a service (CCaaS) solutions. Cloud-based contact center solutions shift the financial burden from crippling capital expenditures needed for legacy technology, to a monthly subscription model that drastically lowers price points and barriers to entry. Contact centers become empowered with the flexibility, agility and scalability conducive to growth, available on an as-needed basis.

“CCSP is a proven commodity for service providers to expand into new markets and create new revenue streams by offering enterprise-grade cloud contact center solutions at competitive price points,” said Jacki Tessmer, Vice President of Service Provider and Cloud Strategy, Enghouse Interactive. “We are honoured by this award,” added Tessmer, “as it validates the demand for our partner’s CCSP based omni-channel CCaaS solutions. The ability to consume contact center functionality from the cloud, as a service, is a crucial value-add that enhances a company’s internal operations as well as customer satisfaction.”

“Recognizing leaders in the advancement of cloud computing, TMC is proud to announce CCSP as a recipient of the seventh Annual Cloud Computing Excellence Award,” said [Rich Tehrani](#), CEO of Technology Marketing Corporation (TMC), publisher of Cloud Computing. “Enghouse Interactive is being honoured for their achievement in bringing innovation and excellence to the market, while leveraging the latest technology trends.”

### **ABOUT ENGHOUSE INTERACTIVE**

Enghouse Interactive ([www.enghouseinteractive.com](http://www.enghouseinteractive.com)) delivers technology and expertise to maximize the value of every customer interaction. The company develops a comprehensive portfolio of customer interaction management solutions. Core technologies include contact center, attendant console, predictive outbound dialer, knowledge management, IVR and call

recording solutions that support any telephony environment, on premise or in the cloud. Enghouse Interactive has thousands of customers worldwide, supported by a global network of partners and more than 800 dedicated staff across the Company's international operations.

Enghouse Interactive is a subsidiary of **Enghouse Systems Limited**, a software and services company traded on the Toronto Stock Exchange (TSX) under the symbol ENGH. Founded in 1984, Enghouse Systems is a consistently profitable company that has grown both organically and through the acquisition of well-regarded specialists including AndTek, Arc, CosmoCom, Datapulse, IAT, IT Sonix, Presence Technology, Reitek, Safeharbor, Survox, Syntellect, Telrex, Trio, Voxtron and Zeacom. Learn more at [www.enghouse.com](http://www.enghouse.com).

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